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*November 2, 2017*

*Dear George,*

*I want to personally thank you for your assistance in managing our print environment for our 31 locations. **Cartridge On Wheels/Tech Assurance** has taken a process that was not being managed and made it organized, cost effective and efficient which allows us even more time to focus on the major items in our practices. It is much more convenient to have a single point of contact when it comes to our printers, fax machines and copiers. One provider for hardware, supplies, and service creates accountability and continuity. As medical specialist, we see the great value in a partner who specializes in a complete document management solution.*

*Thank you for delivering the service you promised.*

*Sincerely,*

A handwritten signature in black ink, appearing to read 'J. Jason Shelnett', written in a cursive style.

***J. Jason Shelnett***  
***C.E.O.***